

Community Action Partnership of Mid-Nebraska

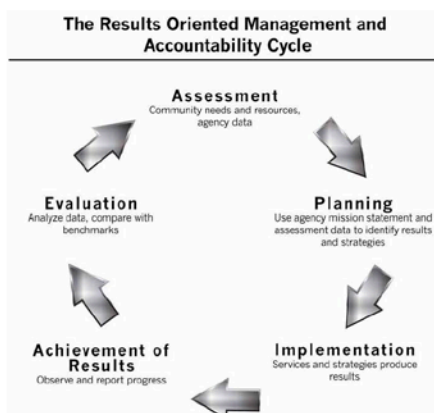
2014-2017 Strategic Plan

Our three year Strategic Plan reflects the agency’s vision and mission statement as we continue to expand and develop programs to alleviate poverty conditions for individuals, families, and communities in 27 counties in south central Nebraska and two counties in Kansas. The agency is working to enhance opportunities that will improve the quality of life for the people and communities we serve.

Our vision: “Helping people, changing lives, and making communities a better place to live.”

Our mission: “To provide essential programs that help individuals, families, and communities reach their fullest potential through advocacy and partnerships. Our dedicated staff provides access to opportunities in education, health, housing, nutrition, and transportation. These services empower people to make a positive difference in their lives and communities.”

The Strategic Plan is continuous in nature and reflects assessment, planning, implementation, achievement of results, and evaluations.



The ROMA Cycle graphic was developed by the National Peer-to-Peer (NPP)/ROMA Thinking Project, based on guidance regarding Core Indicators for States and CSOs/Eligible Entities provided by OCE Informatics, Memo #8, From Elizabeth Brundage © 2006. It is adapted from Women, Community Action Association (WCAA), curriculum developed with FAWCING from the U.S. Department of Health and Human Services – Office of Community Care and is provided with this notice. All other rights reserved.

In the Strategic Plan, we measure progress as well as results. In strategic planning, you may never accomplish your goal or produce a result, but the measurement of that progress will define the scoring. For those strategic goals that are successful, we measure the degree of success using data from the ROMA logic model (NPI report) over a three year period (the normal life span of our strategic plan). New Projects are scored in much the same way. By their nature, new programs or projects may take time to develop the necessary partnerships and funding streams thus the measurement of progress.

The Strategic Plan is a work in progress and the evolution depends on internal and external feedback. Community Action Partnership of Mid-Nebraska welcomes your suggestions and comments. You can visit us at www.communityactionmidne.com or email mcollins@mnca.net.

Strategic Plan Scoring

The Strategic Plan is scored based on the progress made in accomplishing each objective.

Percent	Rating	Description	Program/Project Status
90 +%	5 – 5A	Plan is fully deployed, results are evident, and there are no measurable gaps.	Program fully operational, results are in, goals adjusted. Rate as follows:
			5A- ROMA goals are met.
80-89 %	4	Plan is deployed, results are evident, and there are few gaps.	Program underway, results tracked.
70-79%	3	Plan is at least partially deployed with some results evident.	Staff hired/trained, goals established, funding ID.
60-69%	2	The beginnings of a plan of action, research has been conducted, and information gathered.	Meetings, info collected, and partnerships have been formed.
< 60%	1	Not addressed.	New direction.

Strategic Plan Process 2014-2017 Timeline

- Strategic Goal input from Staff (linked with staff evaluations): August 2012, August 2013
- Comprehensive Community Needs Assessment: Completed February 2014
- Online feedback survey sent to staff and Board of Directors: Completed February 2014
- Review of census and online community assessment data reports: Completed February 2014
- TOWS Assessment: Completed March 2014
- Priority Areas Identified, Senior Management: Completed March 2014
- Staff Strategic Plan Committees Meet to establish objectives: March 2014
- Strategies, Objectives, Outcomes Established: March 2014
- Staff Feedback: March 2014
- Board Feedback: March, April 2014
- Board of Directors' Approval of three year Strategic Plan– April 2014
- 6 month update – August 2014
- 1 year Review – March 2015
- 1 and ½ Year Review – August 2015
- 2 Year Review – March 2016
- 2 and ½ Year Review – August 2016
- 3 Year Review – March 2017

Strategic Plan 2014 – 2017

ROMA GOALS

1. Low-income People Become More Self-Sufficient – Family Goals

Strategic Plan Rating: 4		Strategic Plan Score: 89%		
Priority Area	Objectives	Measurable Outcomes	Responsibility	Timeline
Expand Life Skills	1. Educational Scholarships: Individuals will complete certification training in job skills areas.	<p>1a. 15 individuals will complete certification training in job skills areas per year.</p> <ul style="list-style-type: none"> Seven individuals have passed their CNA certification. Three were employed in field of certification. Two of the remaining three are pursuing LPN, and RN licensing. Two dropped out of the CNA classes. Eight individuals enrolled in GED classes. One client has passed one of the three tests. A second completed her GED (7-2016) One CDL person passed the road test but not the basic test. (9-14) Could not locate March of 2015. Second CDL completed in Dec. 2015 was hired immediately at GI Express as an over the road driver. Phlebotomy-one enrolled for certification (1-19-16), one completed. The client with completion is earning \$12 at Nursing Home since she has CNA plus Phlebotomy certification. 	<p>T. Jeffs</p> <p>Mid CSCs</p> <p>M. Collins</p> <p>Planning Director</p>	<p>Annually</p> <p>Documentation</p> <p># of completed scholarships</p> <p># of grants applied for</p> <p># of grants received</p> <p>ROMA tracking</p> <p>Client files</p>

	<p>2. Financial literacy opportunities will be increased within the community.</p>	<p>1b. Five applications per year will be submitted to gain job skills certification funding.</p> <ul style="list-style-type: none"> • Submitted grant to Kearney Area Community Foundation to support the Life Skills program in Kearney in July 2014. Awarded September 2014. • Submitted grant to McCook Foundation - denied; reapplied 3/2015 - declined • Submitted grant to Wal-Mart online giving – denied; reapplied 2/2015 • Submitted grant to AseraCare Foundation August 2014; withdrew • Submitted grant to AAUW in January 2105 to support Minority Women Life Skills in Dawson County - Declined • Currently researching other potential grants to expand the life skills program. <p>1c. Individuals who receive job skills training will gain employment. Ten of the 15 who complete certification will gain employment in that area within 90 days, and will have follow along every 90 days for a year.</p> <ul style="list-style-type: none"> • Five individuals were employed in field of certification and remain employed. (3CNA, 1 CDL, 1 Phlebotomist) <p>2a. Financial Literacy will be provided to a minimum 25 individuals each year per CSC. This may include one on one budgeting or group settings. Materials</p>		
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	<p>3. Enhance Individual Development Account (IDA) Program. Potential matching funds will be pursued from grants and local sources to increase client opportunities to open an IDA.</p>	<p>may be basic budgeting forms, excel spread sheets, Financial Peace, or on-line course work such as FDIC, and Citibank.</p> <ul style="list-style-type: none"> • Two formal FPU classes completed in Summer of 2014 (20 people attended) • Four individuals attended a FPU class in Franklin Fall 2014. • 224 Individuals received 1:1 budgeting training from the CSC's and documented in Service Point. (110 YMYG completed from 1-1-2016-7-31-2016) • 25 people attending the Financial Peace classes in Kearney – June 2015 • February 2016 Spanish FPU -4 completed the course in Lex. • March 2016- 13 completed the course in Kearney • March 2017 – 5 in progress of completing <p>3a. Five possible matching funds applications will be submitted per year to potential funding sources. This may be through grants, local foundations, or banks in our area.</p> <ul style="list-style-type: none"> • Planning Director working on IDA funding sources; have created a list of local banks and organizations to approach in September to support IDAs. • Planning Director met with eight banks, six declined to be an IDA partner and one is 		
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		<p>looking to be a housing partner</p> <ul style="list-style-type: none"> • Planning Director met with two financial advisors; declined . • Planning Director met with a real estate agent; and presented to Kearney Board of Realtors in July 2015. • Paint it Forward discretionary funds were used at IDA match for home purchase in February of 2016 • \$1,500 IDA match received from 5 Points Bank • \$1,500 IDA match donation from Barney Financial Services • Match from escrow accounts with KHA may be utilized as matching funds. Match will be used for Habitat for Humanity homes in 2016. • AFI 2017 application match secured from private foundation for 25 slots. <p>3b. Grants will be researched and written to expand IDA program to include savings for additional assets including transportation.</p> <ul style="list-style-type: none"> • Currently researching other potential grants to expand IDA. • United Way of the Kearney area submitted December 2014 – awarded partial funding of \$5,000 for Drive to Success. • Midway Chevrolet donated \$250 to support the project • 3b: Family Assets Coordinator 		
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	<p>4. Increase capacity for case management.</p>	<p>created a plan, and procedures are in place. Selection committee met in Sept. 2015 to review of applications. Two participants are in progress to a purchase, and 4 potential purchase/repair clients are up for consideration n.</p> <p>4a. Research and write one grant application a year to expand case management program to include one full-time person to provide case management and client follow-up for Mid's programs.</p> <ul style="list-style-type: none"> • Part-time Life Skills position was added in April 2014 utilizing Community Services Block Grant funding. • Wrote for a position to be included in NHAP grant to assist CSC'S with application and data entry since it is time consuming. This should allow for more intensive case management for clients from the CSC's. Awarded– June 2015. Staff person started July 1, 2015. • Continued position was written in by Community Services Director and Quality Assurance Coordinator in FY 16-17 NHAP grant. 		
<p>2. The Conditions in which Low-Income People's Lives are Improved - Community Goals</p>				
<p>Strategic Plan Rating: 3</p>		<p>Strategic Plan Score: 79%</p>		

Priority Area	Objective	Measurable Outcomes	Responsibility	Timeline
<p>Increasing the availability & affordability of housing services</p>	<p>1. Customers of the Mid Housing Department have access to Program Guidelines and Applications on Mid's website.</p> <p>2. The barrier to homeownership caused by the inability to make a down payment is reduced. By June 1, 2015, Mid will submit a Nebraska Affordable Housing Program grant application for a Down Payment with Rehabilitation project in Buffalo, Franklin, Harlan, Kearney and Phelps counties.</p>	<p>1a. By September 30, 2015, fifty percent (50%) of OOR applications received are acquired from Mid's website.</p> <ul style="list-style-type: none"> • The Program Guidelines, Application and related documents for OOR were added to Mid's website in July, 2014. • 8 of 9 applications received after 7/1/2014 were obtained from Mid's website. <p>2a. By September 30, 2017, ten (10) first-time homebuyers will achieve homeownership as a result of the down payment assistance with rehabilitation project in Buffalo, Franklin, Harlan, Kearney & Phelps counties.</p> <ul style="list-style-type: none"> • Attended the NDED Application Guidelines workshop in 2/2015. • Submitted a grant application to the Nebraska Dept. of Economic Development on 4/30/15 for Down-Payment Assistance in Buffalo, Kearney, & Phelps counties. \$192,000 for 15 homes. Denied August 2015 • Submitted a grant application to the NE Department of Economic Development on 5/10/2016 for Down-Payment Assistance in Buffalo county. \$253,000 for 15 homes. 	<p>J. Harpst</p> <p>M. Stribling</p> <p>M. Collins</p> <p>Agency staff</p>	<p>See Objectives</p> <p><u>Documentation</u></p> <p>Applications are downloaded from Mid's website and submitted to the Housing Department via e-mail or USPS; Customer files</p> <p>Grant Application to NDED; Letter of Award; Release of Funds; Customer files</p> <p>Grant Application to NDED; Letter of Award; Release of Funds; Customer files</p> <p>NEO Monthly Reimbursement Reports; Customer files</p>

	<p>3. The quality of existing housing is improved for low-to-moderate income homeowners in the following regions in Mid's service area:</p> <p>a. Buffalo, Franklin, Harlan, Kearney and Phelps counties</p> <p>b. Frontier, Furnas, Gosper and Red Willow counties</p> <p>By June 1, 2015, Mid will submit a Nebraska Affordable Housing Program grant applications for Owner-occupied Housing Rehabilitation in the counties listed above.</p>	<ul style="list-style-type: none"> • Funding not awarded – 8/2016 • Submitted a Pre-Application to the NE Department of Economic Development on 3/1/2017 for Down-Payment Assistance in Buffalo county. \$250,000 for 15 homes. Full Application will be due on 4/27/2017. • Submitted a Pre-Application to the NE Department of Economic Development on 3/1/2017 for Owner-occupied Housing Rehabilitation in Buffalo county. \$250,000 for 8 homes. Full Application will be due on 4/27/2017. <p>3a. By September 30, 2017, twelve (12) homes occupied by homeowners whose incomes are at or below 80% of the area median income will be rehabilitated within the incorporated city/village limits of communities within the boundaries of Buffalo, Franklin, Harlan, Kearney and Phelps; and, Frontier, Furnas, Gosper and Red Willow counties.</p> <ul style="list-style-type: none"> • Attended the NDED Application Guidelines Workshop in 2/2015. • Due to a change in the NDED Application Guidelines, Mid can only submit one application for OOR in the 3rd Congressional District. Based on historical need, the Grant Application will be written for five (5) counties: 		
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	<p>4. Occupants of Mid’s existing rental housing stock reduce their energy consumption.</p>	<p>Buffalo, Franklin, Furnas, Harlan, and Phelps Counties.</p> <ul style="list-style-type: none"> Applied for grant from Well-Fargo to replace roofs on low income homes in Buffalo County in January 2015. Awarded \$5,000 As of 7/31/2015, 3 homes have been rehabilitated (Grant #13-TFHO-4009) As of 7/31/2016, 6 additional homes have been rehabilitated. Total of 9. (Grant #13-TFHO-4009) Submitted a grant application to the Nebraska Dept of Economic Development on 4/30 for Owner-occupied Housing Rehabilitation in Buffalo, Franklin, Furnas, Harlan & Phelps counties. \$248,000 for 8 homes. Denied – August 2015 Housing director attended grant application meetings for 2016 cycle in February. Submitted a grant application to the NE Department of Economic Development on 5/10/2016 for Owner-occupied Housing Rehabilitation in Buffalo County. \$314,220 for 8 homes. Funding not awarded As of the contract deadline of 		
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10/7/2016, 2 additional homes were rehabilitated. Total of 11 homes completed, contract goal was 8. (Grant #13-TFHO-4009)

4a. By September 30, 2017, ten (10) Mid owned rental units receive services from the Weatherization Assistance Program.

- August 2014: List of housing units owned by Mid has been assembled given to Weatherization for inclusion in their waiting list.
- This list of housing units managed by Century 21 was forwarded to Alexis McNeal for income verification.
- To date, a total of 17 Mid owned rental units have been completed and reported to the Nebraska Energy Office:
 - 9 Sibley Duplexes
 - 8 scattered site units:
1 Kearney; 2 Holdrege;
2 Brady; 2 Curtis; 1 Lincoln counties

Using the DOE National Evaluation single family home average annual energy cost savings of \$283/year, this would be an average savings of \$4800 in energy costs.. ($\$283 * 17 \text{ homes} = \$4,811$)

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Strategic Plan Rating: 5		Strategic Plan Score: 93%		
Priority Area Community Outreach	Objective 1. Mid will partner with community entities to educate and facilitate discussion about community needs.	Measurable Outcomes 1a. Mid will participate in at least four group meetings a year that address housing, healthcare, education, or other community needs. <ul style="list-style-type: none"> • A Mid staff representative serves on the board for Buffalo County Community Partners. Meetings will take place each month. • ED participated in USDA Housing Assessment and update meeting for Dawson County in May 2014 and attended the Housing Update meeting in Red Cloud in June 2014. • Planning Director attended Open Sky meeting in Grand Island on August 20, 2014 focusing on tax laws and the minimum wage. • Community discussion of needs with North Platte and Minden Senior Center advisory councils in summer of 2014. • Three Mid staff attended the Comprehensive Community Planning Meeting for the City of Kearney in February 2015 • Planning Director attended Jubilee Renaissance planning 	Responsibility M. Collins Program Directors	Timeline Annually <u>Documentation</u> Meeting Notes Sign-in sheets

meeting September 3, 2015

- Community Service Director was appointed to the Habitat for Humanity Board.
- Planning Director conducted community listening sessions at CFSP pickup locations in Kearney in April 2015, Lexington June 2015. Met with Lutheran Family Services in Lexington about community needs.
- Grant from the Nebraska Office of Health Disparities and Health Equity (\$6,300) to train Car Seat Safety technician in Dawson county. Bi-lingual staff provides education to parents about the proper car seats and restraints for children and if needed, provides the size appropriate car seat or booster seat for the child(ren) in the family at no cost.
- Executive Director serving on ABC Planning Committee, awarded \$65,000 for community planning needs in Buffalo County. Committee meets twice a month.
- **Kearney Works committee established as part of ABC** Planning Process – ED was asked to serve on Kearney Works newly established Board that will meet monthly.
- Planning Director and Housing

		<p>Director participated in January 2016 Focus Group on Community Needs / hosted by NE with Economic Department</p> <ul style="list-style-type: none"> ED met with Governor and new CEO of NE HHS with a small group of stakeholders to discuss the HHS business plan and how to improve HHS services with partners. Head Start/Early Head Start Director or designee participates in Buffalo, Dawson, and Keith Counties Rooted in Relationships meetings for the purpose of developing early childhood social-emotional, behavioral health strategies to serve children ages 0 – 8. 		
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Strategic Plan Rating: 5		Strategic Plan Score: 95%		
Priority Area	Objective	Measurable Outcomes	Responsibility	Timeline
Expand Health Access opportunities for community members	1. Participate in planning and outreach for free health clinic for Buffalo County.	<p>1a. One Mid staff person will serve on the newly formed Community Clinic Board of Directors’.</p> <ul style="list-style-type: none"> Health Services Director elected as Board president for newly establish Help Care Clinic. Will attend monthly Board meetings HelpCare opened April 2015. Immunization staff have ongoing collaborating to meet the vaccine needs of uninsured adults and children seen through the HelpCare clinic. 	<p>J. Weir M. Collins C. Eurek ACA Navigators</p>	<p>Ongoing Board meeting notes <u>Documentation</u> <u># of grants</u> <u># of special clinics</u> <u># of outreach events.</u></p>

		<p>From April 30 – February 19, HelpCare has had 613 total patient visits with 281 different patients.</p> <ul style="list-style-type: none"> • Provide representation on the DHHS Immunization Advisory Committee which met three times in 2015. Health Services Director has attended these meetings. • # of events-4 special vaccine clinics with Helpcare clinic for back to school and flu in 2015. This is also planned for 2016 and 2017. • Back to school events held in Alma, Ravenna, HelpCare clinic and Gibbon/ Shelton. These events are also planned for 2016. <p>1b. Research expansion of clinic to other counties.</p> <ul style="list-style-type: none"> • HelpCare Clinic will serve Buffalo and Kearney counties <p>1c. Research and apply for grant opportunities related to health needs.</p> <ul style="list-style-type: none"> • Applied for Union Pacific foundation for grant to support Dental outreach and Community Health Worker in July 2014. Grant received February 2015. • Applied for 2016 Union Pacific Grant for \$24,000 for Immunization/Dental Care – Grant Successful March 2016, 		
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check received August 1, 2016

- Applied in June 2014, for Maternal Child Health Grant to continue Community Health Worker partnership with Two Rivers and the dental clinics. Two year grant was awarded in August 2014. Grant will go from October 1, 2015 – September 30, 2017.
- Applied for two year grant from Office of Minority Health for Community Health Worker in Buffalo, Dawson, Phelps, Kearney and Webster counties in February 2015. Application awarded - \$286,000 for two year grant. Program Started July, 2015. Established 2 fulltime CHW to serve minority individuals in Dawson, Buffalo, Kearney, Phelps and Webster Counties to promote wellness and medical access. Work has begun in all the counties. We have had issues identifying minorities in Webster county, the CHW's are working to identify patient needs and link them to resources within the communities to best serve those needs
- Applied for Immunization program support grants from BNSF, Tyson Foods Inc., (denied) AseraCare Foundation; Aetna; (denied);
- Arbor Health Care, awarded

	<p>2. Educate community members on the Affordable Care Act.</p>	<p>\$1000.</p> <ul style="list-style-type: none"> • Lexington Community Foundation awarded \$3,600 for Immunization. Phelps County Foundation (approved \$500.) <p>Applied for Immunization program support grants:</p> <ul style="list-style-type: none"> • Arbor Health grant - \$500 in March of 2016 <p>Hawkins Charitable Trust: \$2500 - denied</p> <p>WalMart Kearney: \$2500, denied</p> <ul style="list-style-type: none"> • Applied for grant from DTA Alliance May 2015 to expand CHW for Adult dental program; denied <p>Letter of Intent to Kimmel Foundation, denied</p> <ul style="list-style-type: none"> • NE Dental Association: \$4,000 – received 6/2016 - \$4,000 • Mutual of America: \$50,000 - denied • Letter of Intent to Dell Foundation • Letter of Intent to Patterson Foundation, denied • Reapplied for Office of Health Disparities funding - \$285,000 for same service area – March 2017 <p>2a. Mid will facilitate four enrollment</p>		
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		<p>activities to help individuals sign-up for the Affordable Care Act for 2014/15.</p> <ul style="list-style-type: none"> • 7 outreach/enrollment events conducted from August 2014 – February, 2015. <p>2b. Outreach materials will be available on our website and at local offices after the Navigator grant ends in 8/2014.</p> <ul style="list-style-type: none"> • Community Action of Nebraska applied for and received a no cost extension of the Navigator fund until October 1st. • CAN applied for a competitive one year extension to continue the Navigator Program in June 2014. Notification will take place in September. • New Navigator grant awarded to August 2014. • Mid has six trained Navigators on staff. • 3,298 consumers served as of February 20th, 2015. • Outreach materials were made available on agency’s Facebook, flyers, In Touch • Mid received \$50,000 a year for 3 years in Sept 2015 to continue the Navigator program. One full-time Navigator works out of the North Platte area, allowing the agency to reach more of our service area. An additional Navigator will work out of the 		
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		<p>Kearney office during open enrollment to reach that part of our service area.</p> <ul style="list-style-type: none"> • Mid held 8 enrollment events from November 2015 to January 2016. <p>2015-2016 Grant Cycle Consumers reached through:</p> <p>Enrollment: 209</p> <p>Education: 175</p> <p>Outreach: 1,854</p> <p>Post Enrollment: 45</p> <p>Total Consumers Reached: 2,283</p> <p>2016 – 2017 numbers</p> <p>Enrollment Events= 4</p> <p>Enrolled = 87</p> <p>Education = 210</p> <p>Outreach = 1,652</p> <p>Post Enrollment = 41</p> <p>Total Consumers Reached = 1,990</p>		
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3. Low-Income People Own a Stake in the Community – Community Goals

Strategic Plan Rating: 3		Strategic Plan Score: 75%		
Priority Area	Objective	Measurable Outcomes	Responsibility	Timeline
Enhance technology to expand services and improve community	1. Improve access to agency staff and program enrollment through on-line access	<p>1a. Research implementation of SKYPE access to rural western counties.</p> <ul style="list-style-type: none"> • All libraries were contacted in the rural Western counties. 	<p>M. Collins</p> <p>L. Allan</p> <p>Program Directors</p>	<p>Ongoing</p> <p>Documentation:</p> <p>Research</p>

<p>awareness</p>	<p>2. Improve social marketing for agency programs</p>	<ul style="list-style-type: none"> • Outreach and marketing material were sent to three libraries to display. <p>1b. Research the development and realistic implementation of an on-line application form available on our website.</p> <ul style="list-style-type: none"> • Research ongoing, sites charge monthly fees for intake forms <p>2a. Update agency Facebook and website at a minimum of once a week.</p> <ul style="list-style-type: none"> • Facebook is updated at a minimum of twice a week. • Agency completed Office 365 migration of email – streamlined services, increased capacity, no user or server install fees • Website will be completely redesigned August 2015. New website up and running, September 2015 <p>2b. Reach 500 likes on the agency Facebook page by April 2015. 377 as of 3/2014.</p> <ul style="list-style-type: none"> • Encourage staff to invite people to our page. Currently at 652 likes 		<p>material Meeting notes Social marketing updates</p>
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<p>Strategic Plan Rating: 5</p>		<p>Strategic Plan Score: 94%</p>		
<p>Priority Area</p>	<p>Objective</p>	<p>Measurable Outcomes</p>	<p>Responsibility</p>	<p>Timeline</p>
<p>Community engagement</p>	<p>1. Mid will facilitate community discussion</p>	<p>1a. Mid will facilitate three discussion groups a year</p>	<p>M. Collins Planning</p>	<p>Annually</p>

/Poverty	groups on the causes and conditions of poverty.	<ul style="list-style-type: none"> Community Needs Identified were add to the Board and Senior Center PAC agendas. Information gathered monthly at North Platte and Minden Senior PAC meetings and at Mid Board meetings. Planning Director conducted community listening sessions at CFSP pickup locations in Kearney in April 2015, Lexington June 2015. Met with Lutheran Family Services in Lexington about community needs. Mid participating in stakeholder and focus group meetings as part of ABC initiative, Summer and Fall 2015. 2016 – Needs assessment discussion at board, PAC meetings <p>1b. Data results will be shared with board, staff, and on the agency website.</p> <ul style="list-style-type: none"> Developed Community Stakeholder Survey to be distributed in Spring 2015 	Director Program Directors	Documentation Meeting notes Sign-in sheets
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Strategic Plan Rating: 3		Strategic Plan Score: 95%		
Priority Area Community Needs Assessment	Objective 1. The agency will complete a comprehensive needs assessment once every	Measurable Outcomes 1a. Comprehensive survey will be completed in 2016. Reported in 2017 1b. Aggregate data will be broke down to analyze response from low-income	Responsibility C. Eureka Admin Data Review	Timeline Once every three years Documentation

	<p>three years.</p> <p>2. Annual surveys will be completed on specific poverty related topics.</p> <p>3. Inform communities of results of the surveys.</p>	<p>respondents and analyzed by Data Review Team.</p> <p>2a. Topic focused survey will be completed each year.</p> <ul style="list-style-type: none"> The survey for 2014 is focused on food security. 10,000 surveys were sent at random to Nebraskans in July of 2014. Cut off to receive surveys will be September 19, 2014. Results will be compiled after that date and a report completed by February 2015. The survey for 2015 is focused on Employment and Employment Barriers. 10,000 surveys were sent at random to Nebraskans in July of 2015. Cut off to receive surveys was August 19, 2015. Results will be compiled after that date and a report completed by January 2016. Food Security Survey Assessment completed in February of 2016. In 2015, the CAN Board voted to discontinue conducting focus surveys in the years they did not conduct the comprehensive survey. In 2016, CAN began conducting the comprehensive statewide needs assessment every 3 years. CAN contracted with UNO to complete the data analysis and compile the report. <p>3a. Results of the information will be shared through distribution to community partners, local media, and on agency social marketing sites.</p> <ul style="list-style-type: none"> Survey Assessment media event and unicameral presentation – 	Team	<p>Survey data</p> <p>Aggregate poverty data</p>
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		<p>March 10, 2015.</p> <ul style="list-style-type: none"> • Sent out to partners, staff, and Board in March, 2015. • Unicameral presentation on Employment Barriers took place on February 9, 2016. • . The 2016 comprehensive Community needs assessment was mailed to 10,000 random Nebraskans in June of 2016 and 2,524 responses were received for a 25% response rate. Unicameral presentation on the comprehensive statewide needs assessment took place on March 14, 2017. 		
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Strategic Plan Rating: 5		Strategic Plan Score: 95%		
Priority Area	Objective	Measurable Outcomes	Responsibility	Timeline
Client Satisfaction survey	1. Client satisfaction surveys will be completed annually	<p>1a. Each year, agency programs will distribute client satisfaction surveys to measure satisfaction on staff and program services.</p> <ul style="list-style-type: none"> • Client survey revised based on Organization Standards in May 2014 to address community needs. • Demographic data was also added. • Customer surveys were sent out in October 2014 for all Mid programs. • Next customer survey will be October 2015 • Survey completed in 2016 and 	M. Collins E. Dakan	<p>Annually</p> <p>Documentation:</p> <p>SPSS survey results</p> <p>Graphical report</p> <p>Website updates</p>

		<p>presented to Board in January of 2017.</p> <p>1b. Results will be tabulated and shared with Board, staff, and the public on an annual basis.</p> <ul style="list-style-type: none"> Results were compiled and shared with staff in January, 2015 and 2016. 2015 Survey results demonstrated high levels of satisfaction with Mid programs. 826 surveys were returned. In 2016 Satisfaction levels were increased in four categories. 		
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4. Partnerships Among Supporters and Providers of Services to Low-Income People are Achieved – Agency Goal

Strategic Plan Rating: 5

Strategic Plan Score: 95%

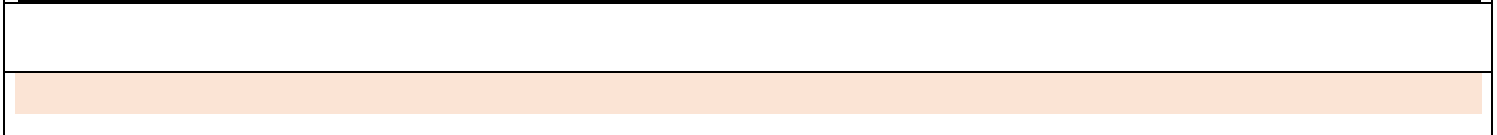
Priority Area	Objective	Measurable Outcomes	Responsibility	Timeline
Community partnerships	1. Community partnerships will be tracked and updated on an annual basis.	<p>1a. The number of agency community partnerships reported on an annual basis.</p> <ul style="list-style-type: none"> Partnership form revised and streamlined in August 2014. <p>1b. Programs will increase partnerships by 2% each year.</p> <ul style="list-style-type: none"> 2014 – 580 organizations with 704 partnerships 2015 – 600 organizations with 639 partnerships. 3.44 % increase in new organization partnerships. 	<p>ROMA Data review team</p> <p>L. Gerih</p>	<p>Annually</p> <p>Documentation:</p> <p>Program ROMA Partnership List</p>

		<ul style="list-style-type: none"> 2016 – 765 partnership organizations – 19% increase 		
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Strategic Plan Rating: 4		Strategic Plan Score: 98%		
Priority Area	Objective	Measurable Outcomes	Responsibility	Timeline
<p>Educate communities and partners about Community Action program and activities</p>	<p>1. Agency staff and board members will increase advocacy efforts in local communities to provide education about agency programs.</p>	<p>1a. Reported presentations and advocacy efforts will increase by 5% each year.</p> <ul style="list-style-type: none"> Baseline for 2014 – 126 advocacy presentations reported 2015 – 29% score for advocacy reporting. 6 months reviews will begin April 2016 to ensure staff are turning in their information. 2016 – 63% score for advocacy reporting- 156 presentations <p>1b. Each program will do at a minimum of one press release/news story/presentation per quarter about their program.</p> <ul style="list-style-type: none"> Press Releases sent and published – Life Skills Paint in Forward (June), NPSC (July), WIC Clinic schedules (July), Community Action 50th anniversary (August), Navigator Program (September), Weatherization (October), Food Rescue Program (November), Head Start (KNOP, North Platte – December) VITA program (January), Navigator program (January), RYDE Transit 	<p>M. Collins M. Stribling</p>	<p>Annually</p> <p>Documentation</p> <p>Performance Management Scorecard</p> <p>Copies of Press Releases sent</p>

		<p>(February) Head Start (February). , Immunization Holdrege (June 2015) Immunization Lexington (June 2015), Car Seat Checks Lexington (May, July, August 2015). Emergency FEMA Program (August 2015) Minority Health Grant (September 2015), NP Senior Center (December 2015), ACA Navigator Enrollment (January 2016) Head Start Director (January 2016), Assets Program (January 2016, Senior Companion Program (January 2016), Paint it Forward event (January 2016), Community Action Month (May 2016, Meals on Wheels, June, 2016, Head Start McCook – Frontier Enrollment (July 2016) Union Pacific Grant, August 2016, Food Bank , December 2016, CSFP articles CARE, January, February 2017</p> <ul style="list-style-type: none"> • Executive Director has presented to Leadership Kearney, Youth Leadership Kearney (January), Senior College (February), Seratoma Club (June) to provide an agency overview. • ED presented to Youth and Adult Kearney Leadership – January 2016 • ED presented to Community Connections – March 2016 • ED Presented to Kearney Works 		
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		<p>Task Force on “Cliff Effect” – September 2016</p> <ul style="list-style-type: none"> • Presentation to Dawson County Leadership – December 2016 • ED presented to Leadership Kearney- January 2017 		
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5. Agencies Increase Their Capacity to Achieve Results – Agency Goal

Strategic Plan Rating: 5

Strategic Plan Score: 94%

Priority Area	Objective	Measurable Outcomes	Responsibility	Timeline
Building and retaining a quality workforce	1. Review and increase agency wages to be competitive in the workforce.	<p>1a. Increase the agency minimum wage for all agency staff to \$8.00 per hour by July 2015.</p> <ul style="list-style-type: none"> • This outcome has been achieved. As of August 2014 all agency staff are paid a minimum of \$8.00 per hour. <p>1b. Increase the agency minimum wage for all agency staff to \$8.25 per hour by July 2016.</p> <ul style="list-style-type: none"> • Minimum wage will be \$9.00 by Jan 2016 per State law. • As of July 2015 all agency staff are paid a minimum of \$8.32 per hour. • All staff wages were \$9.00 and above as of January 2016 to comply with the State minimum wage law. • The agency continues to work 	<p>C. Eurek K. Wright J. Schultz Program Directors L. Butler M. Collins Program Directors Survey committee</p>	<p>Annually Survey data every two years Documentation Staff personnel files Accounting system payroll data Agency Salary scale Survey results and meeting minutes</p>

	<p>2. Staff Surveys will be completed every even numbered year.</p> <p>3. Identify and address staff training needs.</p>	<p>on staff wage increases, including getting the base starting pay increased.</p> <p>2a. Surveys will be distributed to agency staff every even numbered year. Results will be tabulated and shared with board members, senior management, and agency staff.</p> <ul style="list-style-type: none"> • Employee Engagement & Satisfaction survey was completed in July 2014. ; A comprehensive report was created and shared with the board, senior management and staff in July 2014. • Individual program reports were distributed to Program Directors. • New staff survey scheduled to be sent out in March 2016 • The 2016 staff survey was completed and shared with the board, senior management, and staff in July 2016. <p>3a. Staff training needs will be included in the agency staff surveys. Results will be tabulated to identify the top training needs and shared with board members, senior management, and agency staff.</p> <ul style="list-style-type: none"> • Summarized staff training needs were identified on staff feedback sheets; July 2014 • Staff quarterly newsletter was developed and mailed out 		
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beginning in August 2014.

- Staff training needs were identified in the 2016 staff survey and the survey results were shared with board, senior management, and staff in July 2016.

3b. Research feasibility of bringing back All Staff Day in Spring of 2015.

- Currently researching space, food, and presenter costs.
- Department of Labor grant awarded to pay for All Staff Day morning speaker
- All Staff Day scheduled for April 17th, 2015.
- All Staff held on April 17th, 2015, 159 staff in attendance - three speakers
- All Staff Day is scheduled for April 21, 2017, main keynote speaker has been booked. Will write Dept. of Labor grant in August.
- Dept of Labor grant funded for 2,600.

3d. Offer annual financial literacy training to staff through Edward Jones

- The agency scheduled appointments for staff to meet one-on-one with the agency's Edward Jones financial representative to provide financial planning in the summer

	<p>4. Gather input from staff on staff recognition activities</p>	<p>of 2014. Continued as needed in 2015 and 2016.</p> <ul style="list-style-type: none"> Edward Jones representative will present at All Staff Day 2017 to provide an overview of planning for retirement. <p>4a. Incorporate staff recognition questions into staff survey.</p> <ul style="list-style-type: none"> Questions regarding staff recognition were included in the staff survey that was done in 2014. A written comments section was available for staff to provide specific input on staff recognition. The staff survey results were shared with board members, senior management, and agency staff. Staff indicated they wanted more peer to peer recognition Questions regarding staff recognition were included in the staff survey that was done in 2016. A written comments section was available for staff to provide specific input on staff recognition. Staff recognition improvements were recognized by staff. More efficient meeting discussing program changes and increased interagency communication were identified as needs. 		

Strategic Plan Rating: 5		Strategic Plan Score: 94%		
Priority Area	Objective	Measurable Outcomes	Responsibility	Timeline
Board Governance	1. Strengthen Board knowledge and governance for agency programs.	<p>1a. Annual training to be held for Board on history, ROMA, and advocacy efforts beginning June of 2015.</p> <ul style="list-style-type: none"> State Association and program staff are working on refining and updating a ROMA training presentation for Board members. Project is completed, moving to implementation. May need modified as ROMA NX GEN moves forward. Board training on history completed in September, 2014. Board members to meet to discuss Board retreat Board Retreat held on June 11th, 6 Board members in attendance Board trained on ROMA, history, job duties on a yearly basis. Program Directors provide training to board members on program services at least four times a year. Board retreat in planning for June 2017 Board Self-Assessment results demonstrated very 	<p>M. Collins</p> <p>K. Martin</p> <p>Board of Directors'</p>	<p>June of each year</p> <p>Documentation</p> <p>Board meeting minutes</p>

		<p>high satisfaction rates for training</p> <p>1b. Forum on causes and conditions of poverty.</p> <ul style="list-style-type: none"> Board President and Mid staff attended National Town Hall meeting at Annual conference (September 2014) to discuss poverty issues 		
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Strategic Plan Rating: 5		Strategic Plan Score: 92%		
Priority Area	Objectives	Measurable Outcomes	Responsibility	Timeline
Increase discretionary funding available to agency programs	1. Research and implement new and ongoing initiatives to raise money and awareness for agency programs.	<p>1a. Organize two Paint it Forward Sessions per year</p> <ul style="list-style-type: none"> Lexington Paint it Forward took place on June 19th raising over \$1,300 for Lex Backpack Program Paint it Forward, in partnership with new business in Kearney, Corky Creations was held in December. \$420 raised Young Professional Networks in Kearney held Paint it Forward event in December 2014, over \$400 raised. PIF events held on April 28th, 2015 - \$510 ; and Lexington in May 21st, 2015- \$229.69. Jan. of 2016 in Kearney 	<p>M. Collins</p> <p>T. Jeffs</p> <p>K. Martin</p> <p>S. Tatman</p> <p>B. King</p> <p>M. Stribling</p>	<p>Annually</p> <p><u>Documentation</u></p> <p># of events held</p> <p>Amount of funds raised</p> <p>Funder database</p>

		<p>\$768.44 – proceeds for CARE</p> <ul style="list-style-type: none"> • April 2016-Childrens Museum – Kids paint it forward to benefit CARE • From March 2014 to March 2015, we submitted 59 grant requests to private or new state and local funders. 43 have been awarded totaling \$565,520 in additional funding. 16 were declined – Success rate of 73%. <u>19 applications have been submitted to new funders.</u> • From March 2015 to March 2016, we have submitted 55 grant requests to private or new state and local funders. 33 have been awarded totaling \$419,916 in additional funding for a success rate of 60%. 22 declined. 18 applications <u>have been submitted to new funders</u> • <u>From March 2016 – March 2017, we have submitted 66 grant requests to private or new state and local funders. 30 have been awarded totaling 372,965 in additional funding for a success rate of 76%. 11 have been declined and 27 are pending. 11 application have been submitted to new funders.</u> • <u>For the Strategic Plan period,</u> 		
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we wrote 180 successful applications that helped raise 1,358,932 for agency programs.

- Paint it Forward for Lexington scheduled for May 2017
- Happy Bear Send a Bear Hug fundraiser held in February of 2017 raising over \$750 for the program
- Research conducted on Food Bank fundraising gala

1b. Minden Senior Center will conduct a Donate a Meal fundraiser each year.

- Baseline: Completed in January 2014, raised \$6,500
- January 2015 – over \$3,500 received in general donations
- January 2016 – over \$4,000 in donations

1c. North Platte Senior Center will hold organize a Silent Auction once a year

- Baseline: Completed December 2013, raised \$1,200
- December 2014 – \$1,400
- December 2015 - \$1,350
- April 2016 - \$800
- December 2016 1,400

	<p>2. Track private donations</p>	<p>1d. Improve Bingo attendance at the NPSC by 5% each year</p> <ul style="list-style-type: none"> • Baseline average – 50 people <p>March 2014 – March 2015 – 60 person average (20% increase)</p> <p>New Bingo equipment purchased/installed August 2015</p> <p>March 2015 – March 2016 – 55 person average</p> <p>March 2016 – March 2017</p> <p>57 person average</p> <p>1e. Organize Craft Shows three a year for area vendors and the community for 2015.</p> <ul style="list-style-type: none"> • Spring Show completed • Fall Show completed • Winter Show completed • Grand Island will be eliminated in 2017 due to poor attendance <p>1f. Add additional craft show by 2016.</p> <ul style="list-style-type: none"> • Researching need for Junking Show potentially in Grand Island, working on database to update specialty businesses. • Hasn't been planned yet 		
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	through Access database to develop funder database.	<p>2a. Donor information and donation amounts will be entered into a funder database on a weekly basis (77 unduplicated donors for FY 2013)</p> <ul style="list-style-type: none"> • 114 total donors - 2014 • 166 total donors – 2015 • 200 total donors - 2016 		
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6. Low-income Persons, Especially Vulnerable Populations, Achieve Their Potential by Strengthening Family and Other Support Programs – Family Goals

Strategic Plan Rating: 4

Strategic Plan Score 89%

Priority Area	Objective	Measurable Outcomes	Responsibility	<u>Timeline:</u>
Expand Regional Transportation	1. Coordinate rides with other transit systems both inside and outside of our service area.	<p>1a. Continue the coordination with Webster County Transportation Services, and Village of Guide Rock Public Transportation of rides to Hastings, Kearney, and Grand Island.</p> <ul style="list-style-type: none"> • Managers of transit systems in South Central Mobility Project chose to keep this project as an on-going piece of the daily service offered to residents of Franklin and Webster Counties. RYDE Transit averaged 2-4 rides a month. • August 2014 - Dawson County Bus is now picking up riders in Buffalo County rural areas and bringing them to 	<p>Transit Director</p> <p>Business Manager</p> <p>RYDE Staff</p>	<p>On-going</p> <p><u>Documentation:</u></p> <p>Coordinated Rides Provided</p> <p>Transportation Linkages</p> <p>Punch Cards Sold</p> <p>Additional Partners</p>

		<p>Kearney</p> <ul style="list-style-type: none"> Coordinating Transportation between service Providers for the following potential pilot projects. <p>Route from Lexington to North Platte – Chosen as Pilot Project – 2016</p> <p>Will implement in summer Of 2017</p> <p>Route from Grand Island to Hastings – Submitted as potential pilot project</p> <p>Not chosen</p> <p>Route from Central City to Aurora to York – Lincoln Submitted as a potential pilot – Not chosen</p> <p>Vanpools between Kearney and Lexington – NDOR is announcing RFP in the summer of 2017</p> <p>Dawson County Bus Picking up Clients in Eustis – still gathering info – meeting with County board</p> <p>Ravenna Bus Picking up Cairo Clients - Submitted as a potential pilot project – Not chosen</p> <p>South of Central City Residents in Hamilton County going to Central City Senior Center - Submitted as a potential pilot project – Not chosen</p> <p>1b. Attend annual meeting to remain active in the Nebraska Public Transportation Coalition that includes Transit Managers, NDOR, and AARP.</p>		
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	<p>2. Expand social marketing and program awareness</p>	<p>2a.Enhance RYDE Transit website to house the information regarding transportation and a resource for forms, handbooks, templates, schedules etc.</p> <ul style="list-style-type: none"> • Transportation Director attended North Platte meeting • Attend Regular Meetings which involve public transit and public transit managers (managers meeting, Legislative Day, Core PT training classes) • Transit Director working with the State of Nebraska Mobility Management Project 2nd Phase • 2 Strategic Meetings in 2016 – to meet with other providers and choose pilot projects <ul style="list-style-type: none"> • Updates made as needed • On going updates on Title VI, Substance Abuse, Emergency Operations Plan, and Passenger Handbook • Transit Asset Management Plan – SGR (State of Good Repair) and Public Transit Safety Program – Waiting on Direction from NDOR – Do need to have Vehicle Maintenance Plan Done Vehicle Maintenance Plan will go to board in March 		
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	<p>3. Utilize the Mobility Management/Coordinated Transportation plan developed by URS and NDOR for allocation of Fares and Expenses (Franklin-Webster County Project Example)</p> <p>Enhance Mobility Management/Coordinated Transportation Plan</p> <p>4. Begin discussions with Veterans Service groups regarding</p>	<p style="text-align: center;">2017</p> <p>2b. Utilize Facebook, Twitter and other Social Media to post current events.</p> <ul style="list-style-type: none"> • RYDE Transit specific Facebook page created May 2014. • Staff attend Facebook training, February 2015. <p>3a. Utilize the Mobility Management/Coordinated Transportation plan developed by URS and NDOR for allocation of Fares and Expenses (Franklin-Webster County Project Example)</p> <ul style="list-style-type: none"> • Plan implemented Between Dawson County and Buffalo County • 3b. Volunteer as an additional test site for Mobility Management/Coordinated Transportation. • Continuing to work with Webster County Public Transit and Village of Guide Rock Public transit on Coordination of rides - <p>4a. Facilitate annual meeting in 2014 to establish partnerships and plan of action for new Veteran’s Home</p>		
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	<p>transportation for new Veterans Home in Kearney.</p>	<p>transportation access.</p> <ul style="list-style-type: none"> • Met with the City of Kearney in August 2014 to begin discussions on fixed route system and Veterans Home. • Contact made with Veterans representative, no return response as yet. Will apply for CTAA study which will involve the various groups in a more comprehensive discussion. • CTAA consulting grant – received in August 2014, onsite visits begin January 2015. CTAA Representative made first visit and will make two more visits this first year. • Research applying for a VISTA position to help coordinated and organize RYDE transportation data. • VISTA grant awarded December 2014, will begin June 2015. Currently advertising for RYDE position. • Vista person started June 2015 – program ended in October after VISTA left position • Partnering with UNO to study transit system in comparable populations to the size of Kearney. – Projected completion: Summer of 2016 		
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		<ul style="list-style-type: none"> • Provided CTAA consultant with partner information on current projects to assist with Transportation in Kearney and the Transportation Route Study - Liberty Project, Zagster (Bike Share Program at UNK), and Enterprise CarShare program. Also include the potential of Uber and Lyft transportation in Kearney. • Contacts made with Liberty and Uber Ride Hailing Services – following through with potential partnerships • Working with Statewide mobility management project on Lexington to North Platte providing service to Lexington, Cozad, Gothenburg, Brady and Maxwell and North Platte • Working with Statewide Mobility Management project to pick up residents in Eustis with Lexington bus that travels through on their way to Farnam and Gothenburg. 		
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Strategic Plan Rating: 5		Strategic Plan Score: 92%		
Priority Area	Objectives	Measurable Outcomes	Responsibility	Timeline
Improve parenting	1. If a Mid client identifies parenting	1a. 100% of clients who report a need to enhance their parenting skills	J. Schultz	Annually

<p>opportunities</p>	<p>skills in goal setting, staff will assist with materials and/or educational classes.</p>	<p>will obtain referrals and educational materials.</p> <ul style="list-style-type: none"> • The WIC Program provided parenting opportunities to 88 families from March 2014 – March 2015. • The WIC Program provided parenting opportunities to 61 families from April 2015 to Feb 2016. • The WIC Program provided parenting opportunities to 14 families from March to July 2016 • The WIC program provided parenting opportunities to 33 families from August 2016 to February 2017 • The Head Start Program had 300 parents attend “Family Connection & Group Socialization” educational events and 106 parents participate in Parent Committees between August – January. The following referrals were made - 52 for Parent Education, 37 for parent/peer support groups and 35 for parent/child interaction groups from August – February. • The Head Start Program had 237 parents attend “Family Connection & Group Socialization” educational 	<p>L. Butler</p>	<p><u>Documentation</u></p> <p>Chart notes</p> <p>Follow-up visits</p>
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		<p>events and 136 parents participate in Parent Committees between August 2015 – February 2016. The following referrals were made - 72 for Parent Education, 49 for parent/peer support groups and 23 for parent/child interaction groups from August 2015 – February 2016.</p>		
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Strategic Plan Rating: 5		Strategic Plan Score: 92%		
Priority Area	Objective	Measurable Outcomes	Responsibility	Timeline
Improve Access to Healthy Foods	1. Identify and offer access to healthy foods within our coverage area.	<p>1a. By May 2014 a referral list of programs offering healthy foods will be available to 100% of families who inquire.</p> <ul style="list-style-type: none"> WIC staff provided 63 individuals with a referral list from March 2014 – February 2015. WIC staff provided 84 individuals with a referral list from April to July 2015 WIC staff provided 164 individuals with a referral list from March to July 2016 WIC staff provided 167 individuals with a referral list from August 2016 to 	<p>R. Weiss J. Schultz Volunteer groups Senior Center staff</p>	<p>May 2014</p> <p><u>Documentation</u></p> <p>Based on the report from families of “not enough food in the home” or “no access to healthy foods in their coverage area” a list of referrals will be offered. Based on the number of sheets made we will be able to account for the number of</p>

		<p style="text-align: center;">February 2017.</p> <p>1b. Partner with local Extension offices to offer cooking classes to clients.</p> <ul style="list-style-type: none"> • UNL Extension will present at “Smart Savings Night” at Children’s Museum in Kearney on food dollars and meal planning. Event held in May with 12 individuals in attendance. • Franklin CSC distributed plants/seeds to 49 unduplicated people in 2014. <p>1c. Compose 50 healthy recipe suggestions that can be placed in Commodity and Food Pantry box distribution.</p> <ul style="list-style-type: none"> • Development Director currently doing research • UNL Extension/Food Bank of America have developed recipes • New clients received a CSFP recipe book when they enroll in the program. <p>1d. Mid Senior Centers will increase the numbers of meals served by 2% each year.</p> <p>2014 Baseline: NPSC: 57,275 – Minden: 8,977, PSAC: 24,423</p> <p>2015: NPSC: 53,531 (6.5 %decrease – stricter restrictions with HD meals) , Minden: 8,795 (2% decrease), PSAC:</p>		<p>referrals made.</p> <p>Recipes distributed</p> <p>Meals served</p>
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		25,248 (3.37 increase) 2016: NPSC – 49,977 (6.6% decrease – Title XX number dropping), Minden 8,564 (2.6 decrease), PSAC (1.5% decrease – fewer serving days due to snow)		
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Strategic Plan Rating: 4		Strategic Plan Score: 85%		
Priority Area	Objective	Measurable Outcomes	Responsibility	Timeline
Improve Mental Health access	1. Establish referral partnerships with area behavioral mental health services	<p>1a. Agency staff will meet with area behavioral health services to share survey assessment results.</p> <ul style="list-style-type: none"> Planning Director contacted Melinda Farritor at Region 3 Behavioral Health. Received and disseminated Region 3 Behavioral Health Provider network directory to senior management team. Plans made for follow up visit. Planning Director met with Dave Hoyt, Outpatient MH provider of Family Resources of Greater Nebraska. Shared information with Head Start Wellness Coordinator. <p>1b. A list of referral sources will be developed to share with clients.</p> <ul style="list-style-type: none"> Updated list sent out to staff in June 2014. 	M. Collins T. Jeffs CSC's	Ongoing Documentation Meeting Notes Partnership list Referral list

Strategic Plan Rating: 5		Strategic Plan Score: 92%		
Priority Area	Objective	Measurable Outcomes	Responsibility	Timeline
<p>Improve access to disability services to adults and children</p>	<p>1. Increase capacity for SOAR access to individuals.</p> <p>2. Improve referral process with Vocational Rehabilitation Services.</p>	<p>1a. Research funding opportunities for SOAR program implementation for the Continuum.</p> <ul style="list-style-type: none"> Grant research ongoing for SOAR opportunities - ongoing <p>1b. Apply for funding to hire a SOAR trained staff person.</p> <ul style="list-style-type: none"> Researching Nebraska Homeless Assistance funds as a possible funding source for staff person. Applied for staff person in Southeast NHAP Grant, February 2015. Not approved by SWCoC for 2016-2017 grant cycle. <p>1c. Hire staff person.</p> <ul style="list-style-type: none"> CSBG funds have been shifted to accommodate a part time SOAR provider who will start the process after open enrollment for the ACA is completed in spring of 2017. <p>2a. Meet one-on-one with Vocational Rehab services in our communities.</p> <ul style="list-style-type: none"> Buffalo County CSC meets with Voc Rehab monthly. All other CSC offices have a 	<p>Planning Director</p> <p>T. Jeffs</p>	<p>Ongoing</p> <p>Documentation</p> <p># of Funding opportunities</p> <p># of grants applies for</p> <p>Hiring a staff person</p> <p># of meetings</p>

referral process in place.

Strategic Plan Rating: 5

Strategic Plan Score: 92%

Priority Area	Objective	Measurable Outcomes	Responsibility	Timeline
Improve Health Care access	1. Enhance Community Health Worker options to coordinate efforts for clients with chronic health care issues	<p>1a. Research and apply for funding to continue Community Health Worker position.</p> <ul style="list-style-type: none"> • Applied for Union Pacific foundation for grant to support Dental outreach and Community Health Worker in July 2014. • UP Funding received February, 2015. • Grant submitted to the Office of Minority Health to hire an additional Community Health Worker to focus on Buffalo, Dawson, Kearney, and Phelps counties. Application approved and expanded to include Webster County. Grant will go from July 1, 2015 – June 30, 2017. • Applied for grant from DTA Alliance May 2015 to expand CHW for Adult dental program; denied, will reapply in 2016. • UP Grant received for \$24,000- March 2016. This money will strengthen the 	J. Weir T. Meyer M. Collins	Ongoing Documentation # of grants applied for # of meetings

		<p>Minority Health Grant listed below allowing more Staff time and resources for Minority individuals facing disparities. Application denied</p> <p>Applied for Dental CHW grants:</p> <p>NE Dental Association: \$4,000 – received 06/2016 - \$4,000</p> <p>Mutual of America: \$50,000</p> <p>Letter of Intent to Dell Foundation</p> <p>Letter of Intent to Patterson Foundation, denied</p> <p>UP Foundation grant declined in 2016</p> <p>1b. One Mid Staff will serve on the newly formed Community Access Clinic Board of Directors’.</p> <ul style="list-style-type: none"> Health Services Director elected Board President of the Help Care clinic for 2014/2015 year. <p>1c. Agency staff will participate in continued planning process for new clinic.</p> <ul style="list-style-type: none"> Letter of support provided by agency for new funding for the HelpCare clinic. Julie Weir, RN, Health Services Director continues to serve on the HelpCare board. Collaboration between Mid and HelpCare 		
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		continues as we serve the uninsured in Buffalo and Kearney counties.		
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